Action COACHING



SIMPLE BUSINESS PLAN

12-Month "Simple" Business Plan

The simplest business plan you'll ever create. We focus on Revenue Profit and employees for this exercise, as these are the baseline numbers for most businesses. The figures for this exercise don't have to be exact and precise, they just have to be reasonable.

Step 1. Goals—5 Years

What are your financial Goals for the business in 5 years' time?

If you haven't thought this far forward, you don't know your "destination".

Without a destination, how can you know if you heading in the right direction?

Step 2. Goals—3 Years

To be on track for your 5-year Goals, where do you need to be in 3 years?

Step 3. Goals—12 Months

To be on track for your 3 (and 5-year) Goals, where do you need to be in 12 months' time? Come up with a reasonable figure based on your ambitions and the best information currently available. You need to start being more specific as the time frame is much shorter.

Step 4. Goals—9 Months

To achieve your 12-month Goals, where do you need to be by 9 months? Consider the impact of seasonality and "momentum" and all other factors known at this time.

Step 5. Goals—6 Months

To achieve your 9-month Goals, where do you need to be by 6 months? This is the half way point. What is realistic and achievable and will keep you firmly on track for achieving your 9- month figures?

Step 6. Goals—Where are we now?

To achieve your 6-month Goals, where do you need to be in 90 days' time? Take into account all known factors known at this time. How you start is all-important, so stretch yourself while being realistic. These figures need to be quite specific and remember there is only so much you can do in 3 months?

Step 7. Goals—Where are we now?

This will give you an indication of how reasonable your plan is. Don't be put off by setting your goals too high in the long run, just be realistic in the short term. After all, if you aim for the stars and reach the moon then you have still made a major leap forward.

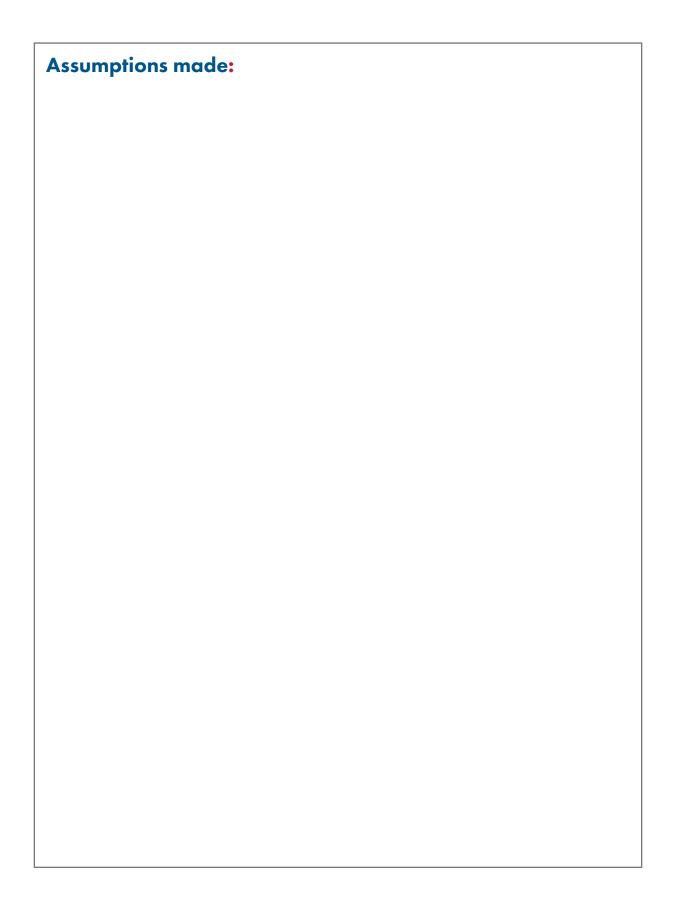
(Figures shown at step 6 will form the basis of activity for your first 90-day plan so check that the figures are achievable and focus on what needs to start RIGHT NOW, in order to keep you on track to achieve your short-term and longer-term financial goals)

Use the box at the end to put your assumptions in arriving at these figures, you will find this useful for future reference.



12-Month "Simple" Business Plan

	Revenue £	Profit £	Team #
5 Years			
3 Years			
1 Year			
9 Months Use annualised figures			
6 Months Use annualised figures			
3 Months Use annualised figures			
Now Last 12 month's figures			



MARKETING PLAN

Outline

Situation—Where are we now?

- USP, Vision & Points of Culture
- Marketing in Use
- SWOT Analysis
- Resources

Objectives—Where do we want to be?

- Targets, Aims & Objectives
- Strategy—How do we get there?
- Target Market

Tactics—How exactly do we get there?

- Avenues Available
- Social Media

Action—What is our plan?

• Your Plan

Control—Did we get there?

• Review

Break Even Analysis

Situation: USP, Vision, and Points of Culture

List all you can about your business—your unique selling point, mission statement, vision and points of culture.

Unique Selling Point:	
Mission Statement:	
Vision:	
Points of Culture:	

Situation: Marketing in Use

List all the current marketing you carry out and record how successful you think it is, based on leads and conversions. Include any online methods and try to give as much detail as possible.

Situation: SWOT Analysis

List all the strengths, opportunities, weaknesses and threats in your current marketplace.

Situation: Resources

List your current resources—your team, facilities and any added input which may be useful when working on a marketing plan.

Objectives: Targets, Aims & Objectives

List your company's targets, aims and objectives, both long term and short term.

Aims:	

Objectives:

Strategy: Target Market

Describe your ideal customer in as much detail as possible, thinking about any specifics you can list.

Tactics: Avenues Available

Look through the following list and see if any of these avenues are a possibility in your marketing. Also, add any additional avenues you can think of.

Website Pay Per Click Blog **Shows/Exhibitions Press Articles** Newsletter **Testimonials Networking Events Mail Shots Telemarketing Webinars Paid Advertising Open Days Videos Community Interest Social Media**

Tactics: Social Media

There are a range of different social media channels available but it's not usually necessary to be on them all.

Pick those you feel are most appropriate for your business, and give a brief overview of the reasons.

LinkedIn:			
Google+:			
YouTube:			
Twitter:			
Facebook:			
Pinterest:			
Instagram:			

Action: Your Plan

Based on the information you have filled in throughout this document, list your actions going forward. You may prefer this in a chart or different format—whatever is best for you.

Action 1:		
Responsibility:	Timeframe:	
Target Customer:		
Further Detail:		
Aims:		

Action 2:	
Responsibility:	Timeframe:
Target Customer:	
Further Detail:	
Aims:	
Action 3:	
Responsibility:	Timeframe:
Target Customer:	
Further Detail:	
Aims:	

Action 4:	
Responsibility:	Timeframe:
Target Customer:	
Further Detail:	
Aims:	
Action 5:	
Responsibility:	Timeframe:
Target Customer:	
Further Detail:	
Aims:	

Action 6:	
Responsibility:	Timeframe:
Target Customer:	
Further Detail:	
Aims:	
Action 7:	
Responsibility:	Timeframe:
Target Customer:	
Further Detail:	
Aims:	

Action 8:	
Responsibility:	Timeframe:
Target Customer:	
Further Detail:	
Aims:	
Action 9:	
Responsibility:	Timeframe:
Target Customer:	
Further Detail:	
Aims:	

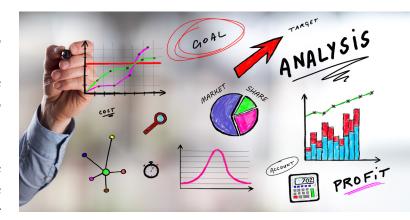
Control: Review

Review regularly how successful each strategy is—test and measure each aspect of the marketing plan and record the results.

Break Even Analysis

t's essential that you work out your costs up front. Otherwise, you'll have no idea what you need to achieve in order for the campaign to be worthwhile. You may find out after doing the analysis that the campaign has so little chance of success, you need to go back to the drawing board altogether.

This analysis is for the whole campaign. After you've worked out your total fixed costs (for the campaign), you then work out your profit (your average pound



sale minus your variable costs), which gives you enough info to work out how many responses you need in order to break even.

Divide this number by the total number of letters you are planning to send out. This will give you a percentage response rate. As a very rough guide (every case is different), anything over 15% is stretching it. If you need that high a response, you might night to have another think about it.

The very best direct mail shots to cold, new lists get around 15%. The best direct mail campaign to existing clients can be around 60%. These are rare results—if you need higher than that to break even, re-assess whether direct mail is the best way to go.

Break Even Analysis

E.g. Print Advertising

adra Costs:	
Advertising	£
Envelopes	£
Paper	£
Printing	£
Postage	£
Other	£
1. Total Fixed Costs:	£
2. Average £ Sale:	£
/ariable Costs:	
Telephone	£
Wages	£
Electricity	£
Rent	£
Brochures	£
Other Postage	£
Other	£
3. Total Variables:	£
Delivery Costs:	
Costs of Goods Sold	£
Taxes	£
Transportation	£
Packaging	£
Other	£
4. Total Delivery:	£
5. Net Profit [2/(3+4)]:	£
5. Response Needed to Break Even $(1/5)$:	£